

**Updated,
upgraded
and better
than ever.**

Our History of Excellence

GuestTek® is a global leader in broadband technology and interactive solutions. Since 1997, we have partnered to optimize property offerings—generating added revenue and providing total confidence in the delivery of a world-class user experience.

As we celebrate over **27 years** of technology expertise, we have a renewed commitment to be a better, stronger GuestTek®, driven by data and laser-focused on the voice of our customers.

Our Future-Forward Commitment

From our new, more cohesive and diverse leadership team to our 100% in-house regionalized support services offering customers round-the-clock support in their native languages and time zones, we're listening. And we're putting your suggestions to work, creating a smoother customer journey and an enhanced end-user experience.

Data-Driven Decisions, Development and Innovation

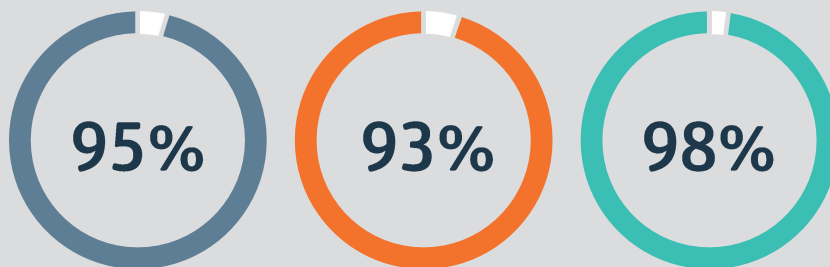
We bring things in-house when it matters, such as our customer support, and outsource when what matters most is a faster time to market at a lower price point.

We rely on data-driven support more than ever, from our enhanced customer portal, dedicated account managers and remote capabilities to simplified product installation and self-healing AP. We prioritize bringing “best of breed” products to our customers, and with a heightened focus on security, we are integrating AI and emphasizing Cloud-based deployment.

Global Presence, Localized Expertise

With operations spanning 119 countries and serving more than 3,300+ properties, we understand your most critical requirements, and our highly customizable products position you to tailor each solution to your property's needs.

From boutique hotels to senior living properties, GuestTek's focus on hospitality means we deliver on the tech needs of today's guests, while envisioning and delivering in-room technologies for the guests of tomorrow.



of Support Desk tickets resolved within 4 hours

of calls answered within 45 seconds

first-attempt guest connection rate

Financial Strength

GuestTek® leverages our proven financial stability to offer new deal-by-deal business models focused on meeting customer needs, reducing risk and offering greater flexibility. Our customers can choose from a CAPEX, OPEX or hybrid model on every deal, with no requirement to raise capital upfront.

We've built up regional inventory to offset supply chain shortages—a first in the industry, and our bank's willingness to fund future growth validates our financial strength.

Enhance Your Senior Living Community with GuestTek®!

GuestTek® provides innovative technology solutions designed to improve the quality of life for residents in senior living communities. Our services are tailored to meet the needs of seniors, ensuring comfort, safety and connectivity.



OneView™ Internet

Delight residents wherever they roam in a completely connected ecosystem. Our custom-designed network is built for your community's needs and unique challenges.



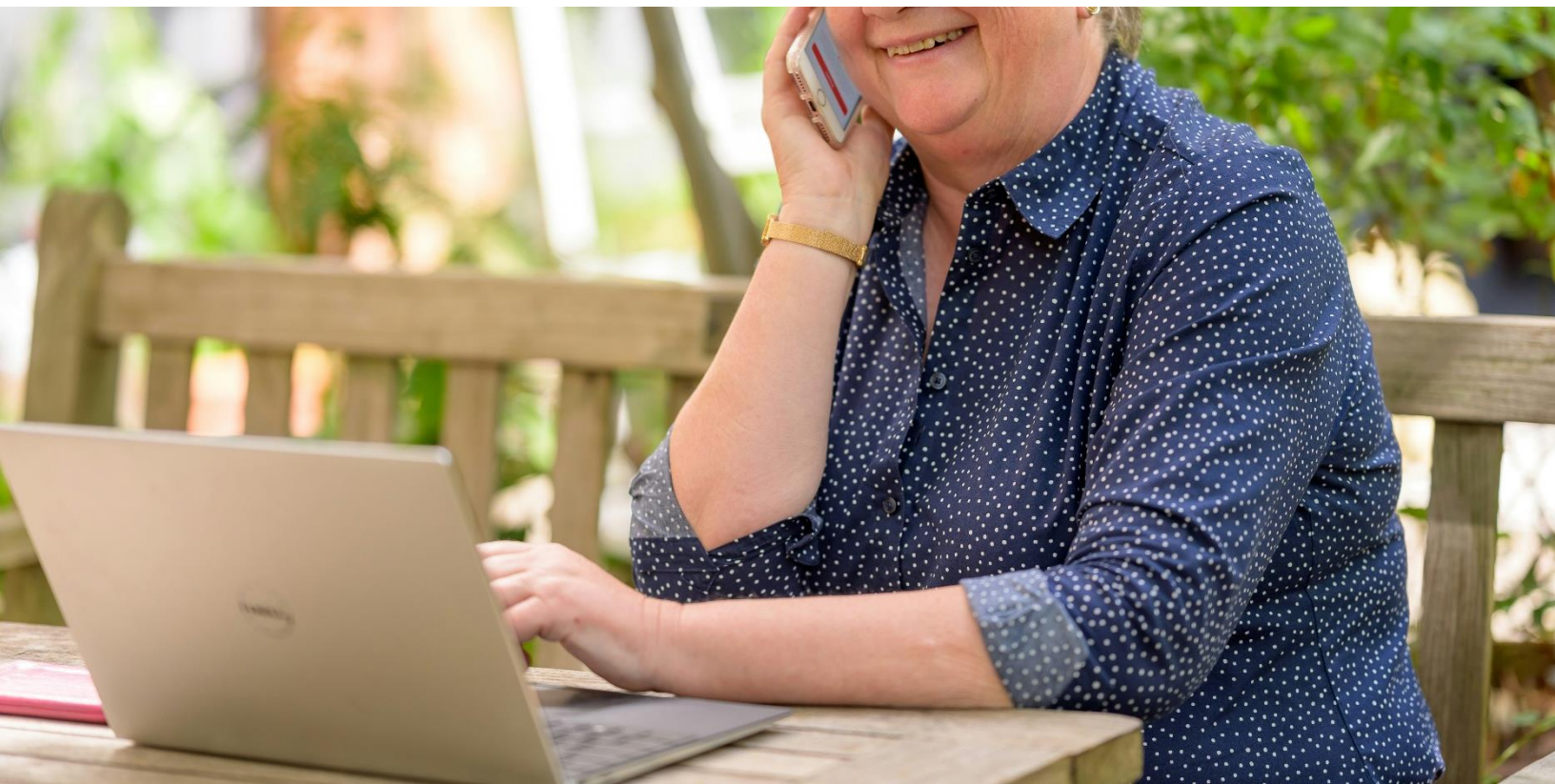
OneView™ Media

Make residents feel right at home with customizable media solutions and hundreds of accessible channels through user-friendly interfaces and easy navigation.



OneView™ Voice

Empower residents with crystal-clear calls through reliable connection, simple-to-use systems and 24/7 dedicated support to ensure uninterrupted service.



Your Partner in Success

At GuestTek®, we're more than just another system integrator—we are your partners in technology, working alongside you to define, develop and deliver a frictionless resident experience.



We can't wait to connect with you.

Scan this QR code to learn more about GuestTek's Senior Living portfolio.



GuestTek.com
contact@guest-tek.com